

BYSTANDER INTERVENTION



IF YOU NOTICE A CONCERNING OR HARMFUL BEHAVIOR HAPPENING (OR ABOUT TO HAPPEN):

1 **Decide whether action is needed in the situation.**

- Does someone need help?
- Does something need to be done?

2 **Take responsibility for acting (or delegating).**

- Am I able to help?
- Is it my responsibility to do something? If I don't, who will?

3 **Evaluate options for intervening & identify risks & barriers to acting.**

- What power do I have in this situation?
- What actions can I take comfortably and safely?
- What might make it difficult or unsafe?
- What is the best way to intervene?

4 **Carry out the action safely.**

- Intervene while keeping everyone safe.
- Stop the situation from escalating.
- Help the person being harmed.

CONSIDER WHICH INTERVENTION STYLE IS BEST:



Direct: Directly interacting with the people involved. Say something in the moment, telling someone that their words/actions are inappropriate and not funny, or asking someone being harmed if they want to leave.

Example: That's inappropriate. Leave them alone.



Indirect or Delegate: Calling for help - call 911, or asking others to intervene.

Example: Excuse me! This person is being harassed. Can you help?



Distract: Creating a diversion to diffuse the situation, like asking participants what time it is, changing the subject, or asking one of them to help you with something.

Example: Excuse me, do you know where the bus stop is?



Delay: Buy time until it is safer to intervene, or wait until you can have a private conversation if there is no immediate need to intervene.

Example: Can I sit with you? Are you okay?



Document: Record the date, time, location, information about people involved, and a summary of what happened; give the information to someone with more power to act. (If the situation involves potential maltreatment, you may be required to report it)

*Intervene early if you can, before the situation escalates, but never put yourself in harm's way. Remember Tennis Canada is here to support you. Please reach out at safesport@tenniscanada.com if you have concerns, or would like guidance in a situation.