



CHANGES AT IGA STADIUM

IGA Stadium is evolving and offering new possibilities! With the arrival of spring, several changes in practices and pricing will be implemented and will impact your experience in our facilities. Below is a summary of the main changes that will take effect starting April 25th, 2025.

New Booking Platform

We are pleased to announce our transition to the Activity Messenger court booking platform. This change will simplify the reservation management process and provide you with numerous new features, detailed in the message below.

Online Booking and Payment

With Activity Messenger, no more waiting in line at the counter! You will pay for your playing time when you book online. Upon arrival, you will simply check in with the receptionists and receive your court number.

Cancellation Policy

In preparation for this change, we are making modifications to our cancellation policy. To receive a valid credit at IGA Stadium for the reservation amount, you must cancel at least 24 hours in advance. Within the 24-hour window, a credit equivalent to 50% of the fees will be issued to your account.

To ensure fair access to affordable tennis courts for as many people as possible, no-shows will not receive any credit or refund. Be a good playing partner for everyone and recover your credit: remember to cancel!

Waitlist via online form

Coming soon: an online waiting list. No available courts? No problem! Thanks to a form integrated into the booking platform, Accès Montréal cardholders will soon be able to indicate their desired surface and time slot online starting at 8:30 PM, three (3) days in advance. If a matching time slot becomes available, our team will call you. You simply need to accept the offer to secure the reservation.

Communication

Check the booking platform frequently if you want to stay informed about the latest news and plan your next visit: temporary closures for tournaments, stadium maintenance, new

features... everything will be there! If your reservation is affected, you will receive a notification.

[Create your Activity Messenger account](#) starting Monday, April 7th, in preparation for the upcoming change! Be ready to make your first reservations on Friday, April 25th.

New Terms of Use

When you create your account with this new tool, you will sign and commit to following the [Terms of Use of the IGA Stadium](#). These terms outline the basic civic guidelines to be respected at all times in our facilities, as well as some new usage rules that will promote access to tennis for all. Below are the main changes and reminders.

Maximum Daily Court Usage Time

In order to maximize the number of people who can use our facilities in winter, we are modifying certain conditions. When the outdoor courts are closed for the winter season, playing time at the IGA Stadium is limited to one (1) hour per day. When the outdoor courts are operational, playing time is limited to two (2) hours per day. At all times, the limit applies whether you have made the reservation yourself or are registered as a playing partner.

With this change, we want to ensure fair access to the indoor tennis courts when demand is at its highest and supply is limited by weather conditions.

Check-in Procedure

Even though your court is now paid for at the time of booking, you must still check in at the counter to confirm your presence, obtain your court number, and register your playing partners.

Access to Indoor Facilities

We are also taking action to prioritize the safety of our users. In the coming weeks, you will notice a new access turnstile at the reception counter. You will need to scan a barcode linked to your account to access the facilities. Please arrive at IGA Stadium no more than one (1) hour before your reservation starts. Access to the stadium will be restricted outside this time frame.

With this measure, IGA Stadium ensures that indoor facility access is limited to registered users, reducing abuse of the facilities and improving everyone's experience. Additionally, Tennis Canada has long advocated for a safe sports environment for all tennis players, and a control point allows IGA Stadium to make a concrete commitment to this principle. In short, IGA Stadium is modernizing its facilities to remain a safe, accessible, and abuse-free environment.

To this end, on your first visit, we need to take a photo of you to identify you: this photo will be linked to your account.

Changes to Current Rates

IGA Stadium is one of the most affordable tennis centers in Canada, and in keeping with our mission to foster the growth of tennis, we strive to offer rates that are accessible to all.

However, IGA Stadium will soon be making minor fee changes to continue to ensure the quality of its services.

Read carefully below to learn about these changes.

Changes in Pricing Structure

Due to the high popularity of tennis at all hours of the day, A and Early Bird rates will be discontinued. Only regular and preferential rates (junior, senior, Accès Montréal) will remain, allowing you to continue enjoying the same discounts as before. These prices remain stable!

Please note: to qualify for the junior or senior rate, a valid Accès Montréal card will now be required. If you do not have one yet, you can get it online or at an Accès Montréal office near you.

Although our pricing structure is changing, the ways to save remain the same! Once outdoor courts open, you can purchase the Accès Montréal package at the same cost, allowing you to play on outdoor courts for free until they close!

Court booking rates starting April 25th 2025

	INDOOR Oct 2 to May 31	INDOOR June 1 to Oct 1	CLAY Oct 2 to May 31	CLAY June 1 to Oct 1	EXT As of opening
Regular rate	35 \$	15 \$	40 \$	20 \$	10 \$
Accès Montréal	30 \$	15 \$	35 \$	20 \$	8 \$
Accès Montréal junior (17 -)	15 \$	15 \$	20 \$	20 \$	3 \$
Accès Montréal senior (55 +)	25 \$	15 \$	30 \$	20 \$	5 \$

Including taxes. Proof of age required.

Accès Montréal Summer Pass – Outdoor Courts

Regular	100 \$
Junior	50 \$
Senior	70 \$

Including taxes. Proof of age required.

Increase in Parking Fees

Did you know that since paid parking was introduced in 2015, the price has remained the same? With rising operating costs for IGA Stadium (labor, maintenance, etc.) due to increasing inflation, the parking fee will increase from \$1 per half-hour to \$1.50 per half-hour (\$3 per hour).

With this change, we hope to continue offering quality facilities to users and continually improve the experience at IGA Stadium. For example, in just the past three years, the cost of supplying energy to the stadium has increased by 19%. Lighting and maintaining the entire facility represent a significant portion of our fixed costs. Given the economic context and the history of our rates, we consider this increase to be reasonable.

We also encourage you to use active transportation to get to the stadium, which is also well served by public transit.

Charging station available

The IGA Stadium is enhancing its parking facilities and encouraging users of electric and plug-in hybrid vehicles by making a charging station available. Located on the south side of the stadium, you can make good use of it at no extra charge! Only the standard parking fee (\$1.50 per half-hour) applies.

Get the [EV Duty app](#) to take advantage of this new service.

In Summary

These exciting changes require significant effort from the IGA Stadium team, but above all, great flexibility from our users. Fair access for everyone has been at the heart of the decisions leading to this large-scale project. We hope you appreciate these measures and that everyone will show understanding and patience during this important transition.

Remember, **you can create your account on our new booking platform starting Monday, April 7th, 2025, [by clicking here](#)**. Be ready for the official launch on April 25th!

For any questions regarding the announced changes, contact our team at servicealacientele@tenniscanada.com. Starting April 7th, we will also be happy to assist you with the account creation process if needed.